

Photographer : B. Bajželj

Ljubljana Slovenia

19 - 21 October 2005

e-2005 major sponsors













Introduction

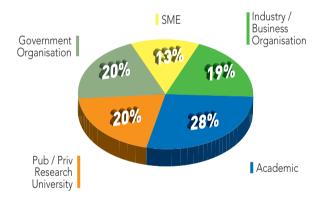
eChallenges e-2005 is the fifteenth in a series of annual conferences, which bring together delegates from commercial, government and research organisations around the world. Focusing on eBusiness, eGovernment, Organisational Knowledge, eWork, eEurope beyond 2005 and ICT take-up by SMEs and International Collaboration on IST, the goal of e-2005 is to stimulate rapid take-up in Europe of Research and Technology Development (RTD) results and to help open up the European Research Area (ERA) to the rest of the world.

The reputation of the eChallenges Conference Series is based on its international perspective and its focus on high quality papers, discussion and networking. Opening and closing plenary sessions feature keynote government, business and research speakers sharing experience, insight and challenges for the future. Thematically focused parallel sessions provide coherence to a programme featuring an invigorating mix of business and government case studies, technical, legal and policy papers and interactive workshops. The organisation of paper and workshop sessions alike is designed to maximise knowledge sharing through focused presentations and interactive discussions.

e-2005 provides a prestigious international forum to increase awareness of exploitable research results and applications, whether funded privately or at regional, national or European level. The Conference Exhibition provides an opportunity to showcase research results and applications through technology demonstrations and posters. eChallenges provides an excellent networking environment to discuss problems and new ideas, share knowledge and experience, identify new research partners and obtain feedback from potential users. This supports the goals of the ERA by increasing Return On Investment (ROI) through better exploitation of results and better coordination of research activities.

Who will you meet at e-2005?

e-2004 Organisation Type %



The eChallenges Conference Series, which is supported by the European Commission under the Information Society Technologies (IST) programme, attracts over 500 delegates each year from leading commercial, government and research organisations around the world. Unlike many research conferences, eChallenges provides the opportunity to meet with practitioners, project managers, software engineers, researchers and senior managers from industry and government as well as from research organisations. Delegates and speakers attend to share knowledge and experience and network with their peers from around the world. The eChallenges Community is open, inclusive and welcoming.

e-2004 Presenter

Ε

"I would just like to thank you for an excellent conference in Vienna. I enjoyed myself, met a lot of new people and picked up some valuable research material." [Alan Hogarth, Glasgow Caledonian University, Scotland]

]

Cyber Café

e-2005 delegates may avail of the printing and Internet facilities provided by the eChallenges Cyber Café. Make last minute changes to your conference presentation, follow up immediately on business, research and cooperation opportunities identified through networking at the conference, and keep in touch with the office, family and friends.

Networking Support

n

a

0

Networking is a key feature of the eChallenges Conference Series, and is facilitated in a number of practical ways. Paper and workshop sessions are designed to maximise knowledge sharing by providing time for interactive discussions during the conference programme itself. Coffee and lunch breaks take place in the Exhibition area to maximise exposure for technology demonstrations and posters and to facilitate one-on-one and small group discussions following paper or workshop sessions. Social events are designed to faciliate informal discussion, and the Cyber Café makes it easy to follow up on opportunities or leads immediately. A number of dedicated networking areas are provided at the venue to faciliate spontaneous meetings by small groups. Finally, the Delegate Showcase on the eChallenges Conference portal (www.echallenges.org) allows registered delegates, speakers and exhibitors to publish their own short profile (including research and commercial interests and a photograph), to facilitate networking before, during and after the conference.

The Programme

The 3 day programme features an invigorating mix of business and government case studies, technical, legal and policy papers and interactive workshops. As well as opening and closing plenary sessions, delegates may participate in over 70 thematically focused parallel sessions on e-Business, e-Government, Knowledge Management, eDemocracy, e-Work, Smart/Virtual Organisations, Mobility, SME Issues, eLearning, Digital Content, International Co-operation and eEurope. Session Chairs will ensure active discussions and faciliate participation by all delegates.

The conference programme is complemented by an exploitation-focused Exhibition, social events including a Networking Reception kindly sponsored by IBM (19th October) and a Gala Dinner Reception kindly sponsored by the Ministry of Higher Education, Science and Technology Slovenia (20th October), and a partner programme as well as post conference tours.

The programme is subject to change and eChallenges Consortium reserves the right to alter the contents, venue and/or speakers.

The Venue

eChallenges e-2005 takes takes place in the Grand Hotel Union, Miklošičeva 1, 1000 Ljubljana, Slovenia which is centrally located in the business district of Ljubljana. It combines elegant, classic surroundings with high tech and modern facilities.

Security, Health and Safety

Please wear your name badge for all e-2005 activities, as it is your identification and allows you access to the facilities on offer. Unfortunately, conferences provide a tempting target for thieves, so please take care of bags, personal computers and other personal belongings.

While security staff will be present, the organisers cannot accept any responsibility for losses incurred or for personal health and safety. Delegates should ensure they have personal health insurance and take the usual care when exploring the city of Ljubljana. Any special needs or requirements, should be dealt with by contacting the conference secretariat prior to the event.

Hotel Accommodation

As the Grand Hotel Union is located in the heart of the city centre close to the business district and the main train station, delegates will have ample opportunity to take advantage of the surrounding attractions.

Grand Hotel Union have been appointed as official booking agent for hotel accommodation for e-2005, and can be contacted by e-mail: tina.senk@gh-union.si or phone +386 1 308 1957. They offer a selection of five, four, three and two star hotels, most of which are situated close to the city centre and very well served by public transportation.

Delegates should download the hotel booking form from the eChallenges portal, complete and return by fax to +386 1

е

308 1918. While Grand Hotel Union will try to accommodate delegates' first choice, it is important to bear in mind that rooms will be allocated on a first-come, first-served basis and your first choice cannot be guaranteed. Delegates are strongly recommended to book their accommodation early.

How to get there

Brnik, Ljubljana's international airport is located 23 kilometres to the north-west of the city centre, towards Gorenjska. It has direct scheduled flights from destinations including Paris Charles De Gaulle, Amsterdam, Brussels, Frankfurt, London-Gatwick, Zurich and Budapest. The airport is 15 kilometres from the city centre and less than 30 minutes away from the Grand Hotel Union by shuttle service (bus and train) or taxi. A single fare for the shuttle costs approx. 4 Euro.

Delegates may also avail of the Ljubljana Card which is valid for 3 days and offers a series of free entrance to museums and galleries, free travels on city buses as well as a series of discounted rates for some sightseeing tours, restaurants, taxi rates and shops. The cost is approximately 13 Euro.

Ljubljana is linked by motorway and by rail to major European cities: from Villach, Austria E651, from Klagenfurt, Austria E652/E61, from Gratz, Austria E57/E59, from Trieste, Italy E61/E70, from Zagreb, Hungary E70 and from Budapest, Hungary E57/E71.

Markun Airport shuttle services is pleased to support e-2005 and is offering all delegates a discounted price for single tickets to and from the airport. Upon presentation an e-2005 Letter of Confirmation, delegates can purchase single tickets for 7 Euro from the nominated Markun employee on the bus.

A taxi will cost approximately 30 Euro from the airport to Ljubljana city centre. The railway station is a few minutes walk from the City Centre and is easily accessible.

Official Carriers eChallenges e-2005

Adria Airways and Czech Airlines are pleased to support e-2005 as Official Carriers.

Adria Airways are offering a 20% discount on Adria Airways direct flight fares to eChallenges participants and accompanying persons. Discounted fares can be booked through Adria Airways representative offices upon presentation of the e-2005 Letter of Confirmation.

Czech Airlines are offering a 10% discount on Czech Airlines flights to eChallenges participants and accompanying persons. Delegates can fly from all Czech Airlines destinations via Prague to Ljubljana. Discounts are offered on Czech Airlines flights only, upon presentation of the e-2005 Letter of confirmation.







Media Partners

The Business Management Eastern Europe (BMEE) EP Market Intelligence (EPMI).

eStrategies











Major Places of Interest

Ljubljana, Slovenia's largest and most populous city, maintains a clean, charming and youthful atmosphere. It has become the heart of the cultural, political, economic, and scientific life of the Slovenian nation. There are more than 35,000 students attending Ljubljana University.

From its earliest days through to Napoleonic times, Ljubljana has been shaped by the constant changes in the Slovenian cultural landscape. Throughout the city the Roman, Medieval, Baroque and Habsburg influences have left its own distinctive legacies on the city.

Liubliana's architectural styles reflect the many influences of the city such as St. Nicholas Church (13th century) and St. Florian Church (17th century), Ljubljana castle which overlooks the city from the hills, the Robbas fountain, the famous bridges, Miklosik park, the Roman walls, antique monuments and the Philarmonic Hall which counted among its members Joseph Haydn, Ludwig van Beethoven and Johannes Brahms.













A number of the city's sights, cafes and thriving urban life can be found along the banks of the Ljubljana River, which divides the city.

Museums occupy the Old Town, which also features cafes, Baroque churches and quaint bridges hidden in its maze of narrow streets. The peaceful Tivoli Park, in the northwestern quadrant of the city boasts a recreation centre containing bowling alleys, tennis courts, swimming pools and a roller-skating rink.

Ε] n а 0

International Programme Committee

A distinguished programme Committee has been formed to review extended abstracts and draft papers, provide feedback on papers/presentations and chair sessions for e-2005.

The e-2005 Programme Committee includes

- Paul Cunningham (Chair), IIMC Ltd, Ireland
- Dr. Robert Alard, ETH Zurich, Switzerland
- Pete Bramhall, Hewlett Packard Laboratories, United Kingdom
- Miriam Cunningham, IIMC Ltd, Ireland
- Prof. Stephen Curwell, University of Salford, United Kingdom
- Kim Davis, Research Council of Norway, Norway
- Prof. Asuman Dogac, Middle East Technical University, Turkey
- Valerie Gregg, University of Southern California, United States
- Prof. Joze Gricar, University of Maribor, Slovenia
- Dr Ingo Hussla, IZET, Germany
- Dr Nenad Ivezic, National Institute of Standards and Technology, United States
- Prof. Bernhard Katzy, CeTIM, Netherlands
- Dr. Andrej Kos, University of Ljubljana, Slovenia
- Gareth MacNaughton, Hewlett Packard Europe, Belgium
- Jesse B.T. Marsh, Atelier Studio Associato, Italy
- Prof. Ann Macintosh, Napier University, United Kingdom
- Mícheál Ó Foghlú, TSSG, WIT, Ireland
- Jonathan Sage, IBM Business Consulting Services, Belgium
- Hans Schaffers, Telematica Instituut, Netherlands
- Prof. Paul Schoensleben, ETH Zurich, Switzerland
- Dr. Philip Seltsikas, University of Surrey, United Kingdom
- Peter Stanbridge, Korora Limited, United Kingdom
- Richard Stevens, Gruppo Formula, Italy
- Prof. Roger Wallis, Royal Institute of Technology, Sweden
- Peter Weiss, AIFB, University of Karlsruhe, Germany
- Stefan Wesner, HLRS, Germany
- Maria Wimmer, University of Linz, Austria

Organising Committee

- Silvana Muscella, METAware S.p.A, Italy
- Mireille Edin, ADERA Service Eurl, France
- Miriam Cunningham, IIMC International Information Management Corp Ltd, Ireland







Conference Secretariat

ADFRA Service

Mireille Edin

162, avenue Albert Schweitzer

BP 196 - 33608 Pessac Cedex - France

Phone: +33 (0) 556 15 11 99 Fax: +33 (0) 556 15 11 60 Email: e2005@adera.fr

Site Agents

To book hotel accommodation please contact:

Grand Hotel Union

Miklošičeva 1

1000 Ljubljana

Tel: +386 1 308 1957

Fax: +386 1 308 1918

Email: tina.senk@gh-union.si

To book social tours, please contact:

Mr. Alen Mlekuz

Kompas

Tel: +386 1 2006 312

Email: alen.mlekuz@kompas.si

Plenary Session Speakers



Christopher Horn















Keynote speakers already include:

- Mark Frequin, Ministerie van Economische Zaken, Netherlands
- Christopher Horn, Vice Chairman, IONA Technologies, Ireland
- Ingo Juraske, VP EMEA, Hewlett Packard Europe
- Todd Ramsey, General Manager, IBM Corporation
- João da Silva, Director, Directorate-General Information Society and Media, European Commission
- Noriyuki Yonemura, Counselor, Fuji Xerox Co., Ltd, Japan
- Rosalie Zobel, Director, Directorate-General Information Society and Media, European Commission
- Jure Zupan, Minister of Higher Education, Science & Technology, Slovenia

Conference Portal & Delegate Showcase

http://www.eChallenges.org

e





Wednesday, October 19,

09:15 Registration

09:15 **Opening Plenary 1a**

Chair: Joao Da Silva, European Commission, Belgium

FP7 - The Road Ahead

Joao Da Silva, European Commission, Belgium

From eEurope2005 to i2010 - Contribution of Regional

Jure Zupan, Minister of Higher Education, Science & Technology,

Factors Defining an eGovernment Strategy: Planned Implementation & Managed Return Ingo Juraske, HP, Germany

New Workware in the Coming Ubiquitous Era Noriyuki Yonemura, Fuji Xerox Co. Ltd., Japan

What could eBusiness do even better in Europe? Christopher Horn, IONA Technologies, Ireland

11:10 Coffee Break:

Exhibition & Networking

11:30 Session 2a:

eBusiness -

Supporting Distributed Service Oriented Systems

Chair: Gérald Santucci, European Commission, Belgium

Towards Service-centric System Engineering Luciano Baresi, Politecnico di Milano, Italy

Service Discovery for Service Centric Systems Andrea Zisman, City University, United Kingdom

Addressing the Contract Issue, Standardisation for QoS Russell Lock, Computing Department Lancaster University, United Kingdom

Self-Organization in Distributed e-Business Systems Jochen Fromm, Kassel University, Germany

11:30 Session 2b:

eGovernment - Issues

Chair: Trond Undheim, European Commission, Belgium

Realizing the Potential of Government Transformation with Widespread Modernization and Innovation Giorgio Prister, IBM EMEA Public Sector, Italy

Shared Source and Open Solutions for e-Government

David Rowe, Microsoft, United Kingdom

Does e-Government Pay Off?

Hanneke Driessen, Capgemini, Netherlands

11:30 Session 2c:

Γ

Knowledge Management -Networks, Collaboration & Sensemaking

Chair: Peter Stanbridge, Korora Limited, United Kingdom

Look Who's Talking: The Virtues of Organisational Storytelling

]

Henk de Poot, Telematica Instituut, Netherlands

Knowledge Management, Learning Trajectories and ICT in Innovation Clusters: Future Research Challenges

Ramon O'Callaghan, Tilburg University, Netherlands

Smart Collaboration Networks - A Toolkit and Vision for Creating and Predicting Trusted Partnership

Christoph Jung, Fraunhofer Institut f. Graphische Datenverarbeitung,

A Decision Support Toolkit for the Selection of KM Methods and Instruments for Inter-organisational Networks Tomaso Forzi, Aachen University of Technology, Germany

11:30 Session 2d:

eWork - Emerging Issues

Chair: Hans Schaffers, Telematica Instituut, Netherlands

Gender Differences in Processing Information: Implications for Online Search Patterns and Task Performance

Jacques Nantel, HEC Montreal, Canada

Gender and Distant Work Relations

Margunn Bjørnholt, Vegdirektoratet, Norway

Sustainable Workstyles Scenarios for Ambient Intelligence Jesse Marsh, Atelier Studio Associato, Italy

Managing Emergency Situations in an Advanced Networked Environment

Beatrice Marzolla, Synergia 2000, Italy

11:30 Session 2e: **eBusiness - Issues for Virtual Organisations**

Chair: Andrej Kos, University of Ljubljana, Slovenia

Drivers for Group Working and Collaborative Technology: A Survey of Human Resource Managers

Alan Hogarth, Glasgow Caledonian University, United Kingdom

Usability Evaluation for Relationship-oriented Web Sites Martin Waiguny, University of Klagenfurt - biztec, Austria

Towards Semantic-Based Industrial Interoperability Efforts Nenad Ivezic, National Institute of Standards and Technology,

Design Meetings in Highly Distributed Industrial Processes François Laborie, EADS CCR, France

11:30 Session 2f:

Mobility & Broadband Issues

Chair: Mícheál Ó Foghlú, TSSG, WIT, Ireland

The Future of Mobility and Mobile Services

Fabrizio Davide, Telecom Italia Learning Services, Italy

Towards a Sustainable Telecentre Model

Linda Johansson Hedberg, Stockholm University & KTH, Sweden

Trends in E-Business Models - An Empirical Study of 12 **Broadband Cases**

Irma Borst, LogicaCMG, Netherlands

Common Protocols and APIs for Automotive Telematics Peter Van der Perre, ERTICO-ITS Europe, Belgium

11:30 Session 2g:

Digital Content - Music

0

Chair: Paul Cunningham, IIMC Limited, Ireland

Bifurcation - Improving the Effectiveness of Personalized Web-based Systems. Part 2. Persistent Long-term Results Erik Wallin, Royal Institute of Technology, Sweden

The Downloaders - Who They Are and What They Are Doing? Olle Findahl, World Internet Institute, Sweden

DRM - Intrusion or Solution?

Ulf Blomqvist, VINNOVA - Swedish Agency for Innovation Systems, Sweden

Spoofing, Sniffing and Suing - The Major Record Companies Response to File Sharing

Anders Edström Frejman, Royal Institute of Technology, KTH, Sweden

11:30 Session 2h:

eBusiness - Adoption Issues

Chair: Joze Gricar, University of Maribor, Slovenia

ICT Knowledge for ICT Diffusion

Iskra Popova, Mid Sweden University, Sweden

e-Commerce in Poland - State-of-the-art, Opportunities and **Barriers**

Marcin Kraska, The Institute of Logistics and Warehousing, Poland

Factors Influencing Successful ICT Implementations by **Slovenian Enterprises**

Andreja Jaklic, University of Ljubljana, Slovenia

The e-Business Readiness Index 2005: Robustness Assessment Stefano Tarantola, Joint Research Centre - European Commission, Italy

13:00 Lunch Time:

Exhibition & Networking

14:00 Session 3a:

eBusiness - Addressing Interoperability in Distributed Systems

Chair: Nenad Ivezic, National Institute of Standards and Technology, **United States**

Building an eProcurement Ontology with UPON methodology Antonio De Nicola, IASI-CNR, Italy

Interoperability in Business Monitoring Systems: A Serviceoriented Architecture

Harald Kuehn, BOC Information Systems GmbH, Austria

Towards a Framework for eServices Interoperability

Aphrodite Tsalgatidou, National and Kapodistrian University of Athens, Greece

Providing Semantic Interoperability in the Healthcare Domain through Ontology Mapping

Asuman Dogac, Middle East Technical University, Turkey

14:00 Session 3b:

eGovernment - Process Issues

Chair: Pete Bramhall, Hewlett-Packard Laboratories Europe, United Kinadom

Modeling Methods for Information Integration: Comparative Cases in e-Government

Anthony Cresswell, Center for Technology in Government, United States

IT Strategies in UK Public Administration: Business Rule **Management Systems Adoption**

Philippe Toy-Riont, ILOG, France

Intermediation Models for Cross-Border e-Government Aljosa Pasic, Atos Origin, Spain

e-Government and the Archives of the Future

Gustaf Johnssen, Agency for Public Management, Sweden

14:00 Session 3c:

Knowledge Management Semantic Representation Case Studies

Chair: Kim Davis, Research Council of Norway, Norway

Semantics-driven Information Retrieval - An Integrated Approach

Christoph Kunz, Fraunhofer IAO, Germany

Semantic Product Properties and Shapes - What your **Customer Already Knows**

Rainer Malkewitz, Zentrum für Graphische Datenverarbeitung e.V., Germany

ISEM: A Multi-Agent System For Testing The Behaviour of **Electronic Market Participants**

Maria João Viamonte, Instituto Superior de Engenharia do Porto, Portugal

14:00 Session 3d:

eWork & Industrial Evolution

Chair: Teresa De Martino, European Commission, Belgium

eChallenges for Manufacturing Regions and their SMEs Jay Bal, University of Warwick, United Kingdom

A Taxonomy for Networked Working Environments

Roman Högg, mcm institute University St. Gallen, Switzerland

Faciliate Successful Cross-Organisational Business Processes -A Business Case

Peter Weiss, AIFB, University of Karlsruhe, Germany

eProCon: Electronic Product Information in Construction. Supporting eWork in the Nordic Construction Industry

Gudni Gudnason, Icelandic Building Research Institute, Iceland

14:00 Session 3e:

eBusiness -

Innovation for Virtual Organisations

Chair: Bernhard Katzy, CeTIM, Germany

Supporting Innovation Management in Extended Enterprise Mikel Sorli, LABEIN, Spain

Experiences with Embedded Innovation in the Service Sector Geleyn Meijer, LogicaCMG, Netherlands

The Impact of Mobile ICT Adoption in the Construction Industry Marcus Seifert, BIBA, Germany

14:00 Session 3f: **Mobility Applications & Case studies**

Chair: Philip Seltsikas, University of Surrey, United Kingdom

Providing Mobile Access to a Public Services Billing System Veaceslav Sidorenco, Technical University of Moldova, Republic of Moldova

B4B (Bricks for Biz): Visual Development of Cultural Tourism **Applications**

Riccardo Berta, DIBE - University of Genoa, Italy

Implementation of an Wireless LAN Based Location Application Manager

Juan Peire, UNED Spanish University for Distance Edcation, Spain

Instant Messaging as a Platform for the Realisation of a True **Ubiquitous Computing Environment**

Sven van der Meer, TSSG, WIT, Ireland

14:00 Session 3g:

Digital Content - Applications

Chair: Roger Wallis, Royal Institute of Technology, Sweden

Smart Content - Scenarios and Technologies for a Knowledge-based Audiovisual Archive

Georg Güntner, Salzburg Research Forschungsgesellschaft mbH, Austria

Metadata Management in a Heterogeneous Digital Library Bernhard Haslhofer, ARC - Research Studios Austria - Studio DME,

ENAMORADO: Enabling Nomadic Agents in a Multimedia ORiented Architecture of Distributed Objects

Teresa Riesgo, Universidad Politecnica de Madrid, Spain

14:00 Session 3h:

ICT Challenges - Case Studies

Chair: Ingo Hussla, Gesellschaft für Technologieförderung Itzehoe mbH, IZET, Germany

More than Data: How to Apply and Take Advantage of Interregional Benchmarking of Information Society Chiara Mancini, Regione Emilia-Romagna, Italy

Methodology to Create Successful Public-Private Collaboration to Overcome the Digital Divide and Results Ana Moreno Romero, ENRED Consultores, S.L., Spain

Slovenian ICT Technology Network - An Innovation

Environment Platform Janez Bester, University of Ljubljana, Slovenia

15:30 Coffee Break:

Exhibition & Networking









e

16:00 Session 4a:

eBusiness - Case Studies

Chair: Richard Stevens, Gruppo Formula, Italy

What Drives e-Business Adoption by Firms?
The Role of Innovation Attributes and Context

Kenneth Kraemer, University of California, United States

Building an e-Business Platform: An Experience Report

Stephanos Androutsellis-Theotokis, Athens University of Economics and Business, Greece

Fast Inquiry of Traceability Information: Methodology and Software Architecture

Massimo Garuti, DemoCenter, Italy

Business Case for Contactless Technology – The Ile de France

Ralph Gambetta, Temco GmbH, Germany

16:00 Session 4b:

eGovernment - eAdoption

Chair: Gareth MacNaughton, Hewlett Packard Europe, Belgium

Results of the Successful Regional Information Society Strategy of Madeira

Alvaro Oliveira, Alfamicro, Lda., Portugal

eTampere - a New Regional Operation Model for Knowledge Society Programme

Jarmo Viteli, eTampere programme, Finland

The Role of Riga's Local Government in Building an e-Society Ēriks Zēgelis, Riga City Council Information Technology Center, Latvia

Fostering Networking in Barcelona's Innovation Ecosystem Ricard Huguet, Ajuntament de Barcelona, Spain

16:00 Session 4c: Knowledge Management - Applications

Chair: Jonathan Sage, IBM Business Consulting Services, Belgium

A Tool for Textual and Conceptual Annotation of Documents Michel Simonet, TIMC Laboratory, France

A Generic Automated Document Checker

Fon Lin Lai, Institute for Infocomm Research, Singapore

SmartPick: Augmenting Advertisement Service with Domain Knowledge and Qualitative Reasoning

Aarno Lehtola, VTT Information Technology, Finland

16:00 Session 4d:

Е

8

eWork - Logistics & IMS

Chair: Paul Schoensleben, ETH Zurich, Switzerland

COSTE - Enabling Interoperability and Integration of Spatial and Traffic eContents for European Regions

Marco Boero, Softeco Sismat SpA, Italy

ISMAEL – On the Way to Improve Airport Operation Management

Constanze Stockhammer, HiTec Marketing, Austria

Managing Strategic Networks: Concepts, ICT Solutions and Case Studies

Flavius Sturm, FhG IAO - Fraunhofer Institute for Industrial Engineering, Germany

16:00 Workshop 4e: eBusiness - Next Generation Virtual Organisation Concepts in GRID Environments

Chair: Stefan Wesner, High Performance Computing Centre Stuttgart, Germany

9

Secure and Dynamic Virtual Organizations for Business *Lutz Schubert, HLRS, Germany*

Specific Challenges of Mobile Dynamic Virtual Organizations Christian Loos, Universität Hohenheim, Germany

]

Enabling Knowledge Construction in Learning Processes through Virtual Learning Communities

Nadia Romano, CRMPA, Italy

A Framework for Cross-Institutional Authentication and Authorization

Wei Zhou, University of warwick, United Kingdom

16:00 Session 4f:

Securing Mobile Internet Services

Chair: Mícheál Ó Foghlú, TSSG, WIT, Ireland

Securing the Mobile Internet

Mích<mark>eál Ó Fog</mark>hlú, TSSG, WIT, Ireland

Daidalos Security Framework for Mobile Services

Kevin Doolin, TSSG, WIT, Ireland

SEINIT Security for Heterogeneous Mobile Network ServicesJohn Ronan, Telecommunications Software & Systems Group,
Waterford Institute of Technology, Ireland

SecurIST: Co-ordinating the Development of a Strategic Research Agenda for Security and Dependability R&D Jim Clarke, TSSG, WIT, Ireland

16:00 Session 4g:

Digital Content - Cultural Heritage

Chair: Roger Wallis, Royal Institute of Technology, Sweden

Lithuanian Cultural Heritage Digitization, Access Strategy Prospects and Current Projects

Regina Varniene, Martynas Mazvydas National Library of Lithuania, Lithuania

Initiatives to Preserve Slovenian Digital Heritage Alenka Kavčič-Čolić, National and University Library (NUK), Slovenia

Digitisation of Literary Heritage Using Open Standards *Matija Ogrin, Scientific Research Centre of the Slovenian Academy of Sciences and Arts, Slovenia*

SVM – Siberian Virtual Museum of Informatics History Victor Kasyanov, Institute of Informatics Systems, Russian Federation

16:00 Session 4h:

Legislative Case Studies

0

Chair: Paul Cunningham, IIMC Limited, Ireland

PCT (Processo Civile Telematico): the eGovernment Plan for Italian Civil Justice

Giulio Borsari, Ministero della Giustizia (Italian Ministry of Justice), Italy

Evolving the Arianna System into a Regional Legislative Environment

Elena Fenoglio, Region of Piedmont, Italy

 n

a

"ABC del Diritto" an Italian e-Government Citizen-oriented Legal Services in the NormeInRete Portal Maria Angela Biasiotti, ITTIG/CNR, Italy

Technological and Non-Technological Aspects in Building "SITAD", Local Spatial Data Infrastructure in Piedmont Viola Emanuelli, CSI Piemonte, Italy



Thursday, October 20,

09:00 Workshop 5a:

eBusiness - Contracting Services in the Service Oriented Architectures

Chair: Olivier Nano, Microsoft, Germany

SLAs - A Key Commercial Tool Bryce Mitchell, BT, United Kingdom

Ensuring QoS in a European Service Oriented Economy. How can ITIL Contribute?

Leire Bastida, European Software Institute, Spain

SLA Monitoring: Shifting the Trust Olivier Nano, Microsoft, Germany

Improving SLAs - Towards Consumption Based Pricing Peter Matthews, Computer Associates, United Kingdom

Autonomous Quality of Service Management in Virtual **Organisations**

Bastian Koller, HLRS, Germany

09:00 Session 5b: **eGovernment - Regional Perspectives**

Chair: Stephen Curwell, University of Salford, United Kingdom

Swedish Customs eKey for SMEs - Electronic Signatures using Innovative ICT

Mats Wicktor, Swedish Customs, Sweden

EAR - Easy Appointment Reservation Franco Carcillo, City of Turin, Italy

Integrated eGovernment Services for Business: a Comparative Study

Patrizia Fariselli, Nomisma, Italy

09:00 Workshop 5c: **Knowledge Management in Healthcare**

Chair: Vladimiro De Luca, Metaware Spa, Italy

A Semantic-based Health Care Information Infrastructure to Integrate Medical Information and eHealth Services Valentina Perdoni, Fondazione IARD, Italy

The TACIT Clinical Knowledge Management System Vladimiro De Luca, Metaware Spa, Italy

Modelling Medical Research Processes to Set Up a Standard for a Clinical Trial Management System

Fabrizio Ricci, IRPPS-CNR, Italy

09:00 Session 5d: **eWork in Automotive Industries**

Chair: Nenad Ivezic, National Institute of Standards and Technology,

Improving Collaboration by Electronic Communication -A Study in the Automotive Product Development Edo Gerdes, ETH Zurich, Switzerland

Virtual Cost Engineering Studio (V-CES): The Challenges of a Just-In Time Service for Cost Engineering Professionals Jose Rios, Cranfield University, United Kingdom

An Ontology-Based Reference Model for Semantic Data Integration in Digital Production Engineering Mark Hefke, FZI, Germany

Supporting Operations within Innovation Networks: **Automotive Industry Case Study** Falk Graser, BIBA, Germany

09:00 Workshop 5e:

eBusiness -

Collaboration in Online Communities of Practice

Chair: Hermann Loeh, CeTIM, Germany

Learning from Each Other: Online and Face to Face Communities of Practice

Ed Mitchell, KnowledgeBoard, United Kingdom

Support Requirements for Effective Virtual Collaboration in Online Communities of Practice

Flavius Sturm, FhG IAO - Fraunhofer Institute for Industrial Engineering, Germany

Outlook: Virtual Collaboration in Online CoPs -Where Do We Go?

Hermann Loeh, CeTIM, Germany

09:00 Session 5f:

Mobility Network Management

Chair: Mícheál Ó Foghlú, TSSG, WIT, Ireland

Pervasiveness in Converged Telecommunications: A Business Opportunity for the Operators

Robert Mullins, TSSG, WIT, Ireland

Signalling-independent End-to-end QoS Management in Service Provider Network for Multimedia Telephony Services Patrice MIGNOT, Thomson Telecom, France

Negotiation of Network Services and Spectrum in B3G, Composite Radio Environments

Vera Stavroulaki, University of Piraeus, Greece

09:00 Session 5g:

Digital Content - Newspapers

Chair: Roger Wallis, Royal Institute of Technology, Sweden

Success Factors in Digital Newspaper Publishing -Competitive Strengths and Decision Strategies

Tomas Uppgard, Royal Institute of Technology (KTH), Sweden

Moblogs as an Editorial Tool in Daily News Coverage Alex Jonsson, Royal Institute of Technology (KTH), Sweden

ELIN: A MPEG Based News Delivery Framework Markus Kühl, Forschungszentrum Informatik, Germany

09:00 Session 5h:

eAccessibility Issues

Chair: Jesse Marsh, Atelier Studio Associato, Italy

eTampere builds Sustainable Information Society with Netti-Nysse Internet Bus

Elina Harju, Tampere City Library, Finland

Developing a One-Stop-Shop for the European Disabled **Tourism Market: Technical and Business Challenges** Dimitrios Buhalis, University of Surrey, United Kingdom

Making Progress Towards User-Orientation in Online Public Service Provision in Europe

Ivica Milicevic, Work Research Centre, Ireland

Facilitating Virtual Networking for Design for All in Europe: The HERMES Platform

Iosif Klironomos, FORTH-ICS, Greece

10:30 Coffee Break:

Exhibition & Networking









a







e

11:00 Workshop 6a:

p 6a: Business Interoperability – Perspectives, Requirements, Theories and Models

Chair: Man-Sze Li, IC Focus, United Kingdom

Business Interoperability Analysis of Networked Organisations

Paolo Paganelli, Gruppo Formula, Italy

Economic Theories of Interoperability

Peter Mayer, SAP AG, Germany

Business Models for Interoperable Products and Services

Man-Sze Li, IC Focus, United Kingdom Entreprise Interoperability Centre

Man-Sze Li, IC Focus, United Kingdom

11:00 Session 6b:

eGovernment - Transformation

Chair: Tiziana Arcarese, European Commission, Belgium

Quick Risk Assessment: An Approach to Avoid Pitfalls of eGovernment Transformation Projects Bernhard Katzy, CeTIM, Germany

Using ICT to Define and Monitor Public Action to Change City Governance

Alain Keravel, HEC, France

SETS: a System to Support Procurement in European Public Administrations

Eva Coscia, TXT e-solutions S.p.a., Italy

Introduction of Information Services into the Private Social Solidarity Institutions

Nelson Rocha, Universidade de Aveiro, Portugal

11:00 Session 6c: eHealth & European Health Insurance Card

Chair: Achim Klabunde, European Commission, Belgium

The Electronic Citizen Health Information PassportCaroline O'Flaherty, HSE - Shared Services Eastern Region, Ireland

Netc@rds - A Step Towards the Introduction of the European Health Insurance Card

Marjan Sušelj, Health Insurance Institute of Slovenia, Slovenia

A Step Towards Integral Support to Medication Management Martina Zorko, Zavod za zdravstveno zavarovanje SLovenije, Slovenia

Accessing Patient Records in Virtual Healthcare Organisations Mike Boniface, IT Innovation Centre, United Kingdom

11:00 Session 6d: eWork - The Workplace of the Future

Chair: Theresa De martino, European Commission, Belgium

The Distributed Workplace

Е

1

Frank Duffy, DEGW, United Kingdom

Novel Interface Paradigm for Future Computer Aided Design Environments

Terrence Fernando, University of Salford, United Kingdom

Future Office Concept for Collaborative Work Environment Masayoshi Furuya, Japan Business Machine and Information System Industries Association, Japan

1

1

]

Virtual Reality Systems in New Working Environments Oliver Stefani, COAT-Basel, Switzerland

11:00 Workshop 6e: eBusiness Collaborative Networked Organisations

Chair: Iiro Salkari, VTT Technical Research Centre of Finland, Finland

A Holistic Approach towards Collaborative Networked Organizations

Martin Ollus, VTT, Finland

A Pragmatic Approach to Increase the Economic Impact of Collaborative Networked Organisations

Stefan Bollhalter, Virtuelle Fabrik, Switzerland

Real Time Management of Virtual Organisations

Kim Jansson, VTT Industrial Systems, Finland

11:00 Tutorial 6f:

Working Successfully in Teams

Chair: Sue Pendell, Colorado State University, United States

Analyzing what constitutes a team

Balance of content, task processes, and relationship processes

Investigation of the five stages of team development

11:00 Session 6g:

Education Issues

Chair: Ingo Hussla, Gesellschaft für Technologieförderung Itzehoe mbH, IZET, Germany

Marking the National Curriculum - A New Model for Semantic Mark-up

Fredrik Paulsson, Royal Institute of Technology & MSU, Sweden

Connecting Islands: Supporting School Communities Christopher Oberle, Bayerisches Realschulnetz, Germany

Developing Post-graduate Courses Focused on ICT for Development (ICT4D)

Oliver Popov, Mid Sweden University, Sweden

Collaborative Learning between Universities in Eight Countries on Innovation in Management Education

Nigel Courtney, Cass Business School, City of London, United Kingdom

11:00 Session 6h:

eInclusion

Chair: David Broster, European Commission, Belgium

Inclusion of Deaf, Hearing- and Speech-Impaired People through a New Type of Relay Center

Marlene Hilzensauer, Center for Sign Language and Deaf Communication, Austria

Seniors' Perception of Telecare Services. An Introductory Study

Anna Essén, Stockholm School of Business, Stockholm University, Sweden

MobilAlarm - A Location-Independent Emergency Service for Older and Disabled People

Stefan Lilischkis, empirica GmbH, Germany

Seniority - A New ICT-based Quality Service Model for the Elderly

 \mathbf{n}

a

Tomás Cid, AETIC, Spain

12:30 Lunch Time:

Exhibition & Networking

Interoperability - Industry Needs vs. 14:00 Workshop 7a: **European Research and Development Plans I**

Chair: Ricardo Goncalves, UNINOVA, Portugal

Interoperability in the Manufacturing Sector: Levelling the ground

Steven R. Ray, NIST, Departement of Commerce, United States

Making Interoperability Fly

Nicholas Figay, EADS, France

Small Isn't Easy

Miguel Borras Merli, Antara Information Technology s.l., Spain

European Commission Perspective on Interoperability

Peter Fatelnig, European Commission, Belgium

14:00 Session 7b: **eGovernment - Services for Citizens**

Chair: Athanassios Chrissafis, European Commission, Belgium

The e-Citizen Charter, e-Quality promoting Equality between Citizens and their Government

Matt Poelmans, ICTU, Netherlands

Citizen's Filing Service in Pension Insurance

Bo Lundqvist, Finnish Centre for Pensions, Finland

Inventory of Citizen Service Numbers in Europe

Paul Hendriks, M&I/PARTNERS, Netherlands

14:00 Session 7c: **eBusiness - SME Regional Perspectives**

Chair: Kim Davis, Research Council of Norway, Norway

eBusiness Service Case: eBusiness Consultants Help SMEs in IT Liina Penttilä. Professia Ltd., Finland

How Small Businesses in Wales Measure the Value of their eCommerce Activities: an Initial Investigation

Donna March, eCommerce Innovation Centre, United Kingdom

eCommerce Development in Lithuanian SMEs

Rimantas Gatautis, Kaunas University of Technology, Lithuania

Lessons Learned from pymERA, a Spanish Initiative for SME Stimulation within FP6

Tanja Vos, Instituto Tecnológico de Informática, Spain

14:00 Session 7d: eWork - Safety

Chair: Andrej Kos, University of Ljubljana, Slovenia

New Challenges for Telemedicine in the Emergency Medical Services

Maria Fernanda Cabrera, Universidad Politecnica de Madrid, Spain

Semantic Web Approach to Improve Accessibility and Usage of Contents in the Occupational Health and Safety Domain Stefano Bianchi, Softeco Sismat S.p.A., Italy

AMIRA: Supporting Diagnostics and Decisions In Safety-Critical Incidents

Eric Auriol, Kaidara Software, France

e-Seveso: Improving Collective Protection in Industrial **Facilities**

a

m

m

e

Alborg Miguel, IDI EIKON, Spain

0

g

eWork - Innovation in Mobile 14:00 Workshop 7e: and Collaborative Working Environments I

Chair: Hans Schaffers, Telematica Instituut, Netherlands

Managing Mobile Work - Insights from European Practice Torsten Brodt, University of St. Gallen, Switzerland

Mobile and Collaborative Workplaces: An Agenda for Innovation

Hans Schaffers, Telematica Instituut, Netherlands

Research Challenges and Deployment Strategies for Mobile Collaborative Work

Wolfgang Prinz, Fraunhofer FIT, Germany

14:00 Workshop 7f:

IST Initiatives in Africa

Applied eLearning

& Assessment I

Chair: Paul Cunningham, IIMC Limited, Ireland

Government Network and ISP Selection Model - Mozambique Case Study

Lourino Chemane, The ICT Policy Implementation Technical Unit (UTICT), Mozambique

e-Health Activities in South Africa

Chris Morris, CSIR, South Africa

eAdoption in Tanzania

LeoPold M. Rweyemamu, DigIT Africa, United Republic of Tanzania

14:00 Session 7g:

Chair: Philip Seltsikas, University of Surrey, United Kingdom Challenges of Collaborative Learning in a Distributed

Organisation

Päivi Tuuli Pöyry, Helsinki University of Technology, BIT Research Center, Finland

Challenges in User-centred Evaluation of e-Learning and Knowledge Management Systems

Yvonne Barnard, EURISCO International, France

Data Processing in Automobiles - Case Study on Combining Marketing, Quality Assurance and eLearning

Stephan Raimer, IZET - Gesellschaft für Technologieförderung Itzehoe mbH, Germany

Iteration in Human-Centred Design

Daniëlle Verstegen, TNO Human Factors, Netherlands

14:00 Workshop 7h: **Skills Certification, Accreditation**

Chair: Wolffried Stucky, CEPIS, Germany

ICT Skills in Europe: State of Play and the Way Forward André Richier, European Commission, Belgium

Policies, Initiatives, Activities and Projects Angelos Ktenas, European Commission, Belgium

European ICT-Skills Meta-Framework

Franz Gramlinger, Cedefop, Greece

Developments towards a European ICT Skills Meta Framework

Anneke Hacquebard, Consultancy and Research Bureau for Informatics and Education, Netherlands

15:30 Coffee Break:



16:00 Workshop 8a: Interoperability - Industry Needs vs. European Research and Development Plans II

Chair: Richard Stevens, Gruppo Formula, Italy

INTEROP NoE - Positioning in relation to Interoperability Challenges

Jean-Paul Bourrieres, LAP - Université Bordeaux 1, France

Model Driven Interoperability - a standard based approach Arne Berre, SINTEF, Norway

Ontology-based Interoperability

Michele Missikoff, LEKS CNR, Italy

A MDD Approach to the Development of Interoperable Service Oriented Architectures

Lorenzo Pondrelli, Gruppo Formula, Italy

16:00 Session 8b:

eGovernment - Design Issues

Chair: Valerie Gregg, University of Southern California, United States

Software Engineering for eGovernment Applications
Petra Wolf, Lehrstuhl f Wirtschaftsinformatik, TU München,
Germany

Using Dramatised Scenarios to Co-Design eGovernment Services: A Design Language for Stakeholder Involvement Lars Albinsson, Calistoga Springs Research Institute, Sweden

Promoting a pan-European Network of Local and Regional Government e-Services Co-design

Olov Forsgren, Borås University College, Sweden

16:00 Session 8c:

eBusiness - SME Industrial Issues

Chair: Bernhard Katzy, CeTIM, Germany

A Knowledge Management Approach in Distribution Network Relationship Management in Industrial SMEs Aitor Alzaga, TEKNIKER, Spain

Charging for Dynamically Composed Services in the Digital Business Ecosystem

Brendan Jennings, TSSG, Waterford Institute of Technology, Ireland

Critical Success Factors in SME ERP Project Management: Preliminary Results

Paolo Faverio, Università Carlo Cattaneo - LIUC, Italy

Barriers to OSS in SMEs: the Lack of Knowledge and Skills Manon van Leeuwen, Fundecyt, Spain

16:00 Workshop 8d:

eGovernment - Intelligent Cities

Chair: Stephen Curwell, University of Salford, United Kingdom

Intelligent Neighbourhoods and Citizen Led e-Services
Dave Carter, Manchester City Council, United Kingdom

Integrated Electronic Services for City Mobility

Diana Marano, Università degli studi Roma "La Sapienza", Italy

Intelligent e-Services for Sustainable Urban Development
- New Planning Processes Through Innovative Services Based on a Secure Infrastructure

Thorsten Henkel, Fraunhofer-Institute for Secure Information Technology, Germany

The IntelCities eLearning Platform, Knowledge Management System and Digital Library

Chee Wong, Napier University, United Kingdom

Web-based Negotiation Decision Support Systems for e-Cities: Emphasis on Real Estate

Arturas Kaklauskas, Vilnius Gediminas Technical University, Lithuania

16:00 Workshop 8e: eWork - Innovation in Mobile and Collaborative Working Environments II

Chair: Hans Schaffers, Telematica Instituut, Netherlands

Vision Survey and Mobile Workplace Effectiveness *Marc Pallot, EsoCE-NET, France*

Mobile Collaborative Workplaces for Engineering Sectors Terrence Fernando, University of Salford, United Kingdom

The Role of Living Labs as Validation Approach for Mobile Work Environments

Veli-Pekka Niitamo, Nokia, Finland

16:00 Workshop 8f:

Oppotunities for Europe through International Co-operation

Chair: Silvana Muscella, METAware, Italy

Opportunities for Europe through International Co-operation *Jean-Yves Roger, European Commission, Belgium*

Benefits of Partnering with Canadian Research and Development Organisations

Debbie Kemp, Communications Research Centre Canada, Canada

Euro-India ICT Cooperation - Add the Indian 'e'dge to Research & Technology Development Ashok Kar, Ind'Europe S.A., France

Russia in IST: Solving the Puzzle

Olga Pekushkina, Singleimage Limited, United Kingdom

16:00 Session 8g:

eLearning Applications

Chair: Emilie Normann, European Commission, Belgium

Romanian IT-based Educational System

Florin Ilia, SIVECO Romania S.A., Romania

Personalized eLearning System for the Promotion of Healthy Lifestyles

Eva del Hoyo-Barbolla, UPM Universidad Politécnica de Madrid, Spain

ERMIONE - an eLearning Resource Management Service for European Cultural Heritage Interoperability Networks Paolo Franceschini, Fondazione IARD, Italy

16:00 Workshop 8h:

Skills Certification, Accreditation & Assessment II

Chair: Burkart Sellin, Cedefop, Greece

e-Skills Certification in Europe Towards HarmonisationAlexander Bojanowsky, CEPIS, Belgium

eCCO System: Towards a Shared Model from Job Profiles to Competences $\,$

Clementina Marinoni, Fondazione Politecnico di Milano, Italy

 $\label{eq:condition} \textbf{European-Wide Recognition of e-Skills Certification from an Industry Perspective}$

Michiel van der Voort, EXIN, Netherlands

 $\hbox{IT-Certifications as Career Path in Industry - Lifelong Learning to Stay Up To Date} \\$

Markus Schwertel, Cisco Systems, Germany



09:00 Session 9a: eBusiness - New Challenges for Business Grids

Chair: Stefan Wesner, High Performance Computing Centre Stuttgart, Germany

Dynamic Distribution of Trust in the Grid Environments Syed Naqvi, Telecom Paris, France

Problem Driven Discovery of Grid Resources Using Formal Abstractions

Sinisa Neskovic, University of Belgrade, Serbia and Montenegro

Component-Expert Architecture for Supporting Grid Workflow Construction Based on Knowledge Lukasz Dutka, ACK Cyfronet AGH, Poland

Grid Technologies and c-Business for SMEs *Matteo Villa, TXT e-Solutions, Italy*

09:00 Session 9b:

eGovernment - Interoperability

Chair: Asuman Dogac, Middle East Technical University, Turkey

eGovernment, Interoperability and Innovation Benoit Müller, Business Software Alliance, Belgium

Assessing the Interoperability of eGovernment Services *Konstantinos Tarabanis, CERTH, Greece*

Organizational Heterogeneity in Networked Government Walter Castelnovo, Università dell'Insubria, Italy

Standards, Open Standards and Interoperability with a Focus on eGovernment

Gavin Craik, ETSI, France

09:00 Session 9c: eBusiness - SME Supply Chain Management

Chair: Robert Alard, ETH Zurich, Switzerland

Interoperability in Extended Manufacturing Processes: The INPREX Project

Dario Franco, Universidad Politécnica de Valencia, CIGIP, Spain

B2B: Standardisation or Customisation?

Piero de Sabbata, Enea, Italy

Requirements and Potentials from New Supply Chain Business Processes in SME Networks - Drivers for Solution Developments

Pavel Gocev, Fraunhofer IPK, Germany

Current Trends in Steel Product Industry - Drivers Towards eBusiness

Heli Helaakoski, VTT Electronics, Finland

09:00 Session 9d:

g

0

eGovernment - eVoting

Chair: Ann Macintosh, International Teledemocracy Centre, United Kingdom

eDemocracy Beyond eVoting

Bruno Jeitziner, University of Fribourg, Switzerland

a

m

m

e

Principles of eVoting System Security Evaluation

Jaak Tepandi, Tallinn University of Technology, Estonia

Madrid Participa - eParticipation Initiatives in the City of Madrid Guillermo Von Der Walde, Scytl Online World Security S.A., Spain

eParticipation in Europe: Rejuvenating Local Democracy

Martine Ruzza, MAC -The National Microelectronics Application Centre Ltd. Ireland

09:00 Workshop 9e: Dependable Distributed Systems

Chair: Karl M. Goeschka, Vienna University of Technology, Austria

Scenarios for Increasing Availability by Relaxing Data Integrity Johannes Osrael, Vienna University of Technology, Institute of Information Systems, Austria

Fault Tolerance Scenarios in Control Engineering Klemen Zagar, Cosylab, Slovenia

On Availability Improvements in Unstructured Peer-to-Peer Systems

Piotr Karwaczynski, Wrocław University of Technology, Poland

GORDA - Open Replication of Databases

Rui Oliveira, Universidade do Minho, Portugal

MADAM - Mobility and Adaptation enAbling Middleware Svein Hallsteinsen, Sintef, Norway

09:00 Session 9f:

International Co-Operation

Chair: Peter Weiss, AIFB, University of Karlsruhe, Germany

CISTRANA - Initiative for the Coordination of IST and National Research Activities

Edina Nemeth, National Office for Research and Technology, Hungary

Network Approaches to Current Research Information Systems

Brigitte Joerg, DFKI GmbH, Germany

What Happens after a RTD Project Ends? Adamantios Koumpis, ALTEC S.A., Greece

09:00 Workshop 9g: KISS (Keep it short and simple) eLearning

Chair: Solenn Le Goff, Atos Origin, Spain

The Need for Context-based Assistance and Multimodal Access to eLearning

Bernhard Kölmel, CAS Software AG, Germany

MetaCampus - Using Competence-based Management to Enhance Training Effectiveness

Solenn Le Goff, Atos Origin, Spain

AdeLe - Making eLearning Accessible to SMEs *Pilar Morales, Atos Origin, Spain*

09:00 Workshop 9h:

Investing in Europe's Future -Research and Policy

Chair: Khalil Rouhana, European Commission, Belgium

 ${\bf i2010 - a \; European \; Information \; Society \; for \; Growth \; and \; Employment}$

Anne Bucher, European Commission, Belgium

FP7 - The European Union's Main Instrument for Funding Research and Development

Peter Fatelnig, European Commission, Belgium

ICT Research in FP7

Khalil Rouhana, European Commission, Belgium

10:30 Coffee Break:

Exhibition & Networking



11:00 Workshop 10a:

Grids for Business - Challenges at the Turning Point

Chair: Ziga Turk, Univ. of Ljubljana, Slovenia

Data Mining Requirements for Emerging Grid Environments: Digital Libraries Use Case

Jernej Trnkoczy, University of Ljubljana, Slovenia

Ontology Services for the Virtual Enterprise

Vlado Stankovski, University of Ljubljana, Slovenia

Experience Management Based on Text Notes

Michal Laclavik, Institute of Informatics, Slovak Academy of Sciences, Slovakia

Integrated Monitoring Framework for Grid Infrastructure and Applications

Bartosz Balis, AGH University of Science and Technology, Poland

11:00 Session 10b:

eGoverment - Security & Privacy Challenges

Chair: Pete Bramhall, Hewlett-Packard Laboratories Europe, United Kingdom

Virtual Bodies: Biometrics in the Information Society *Jonathan Cave, RAND Europe, United Kingdom*

SECTINO - A Framework for the Realization of Securitycritical Workflows

Andrea Nowak, ARC Seibersdorf Research GmbH., Austria

Deficiencies in the Data Protection Law of Hong Kong as exposed by eGovernment

Ka Yu (Joeson) Wong, University of New South Wales, Hong Kong

11:00 Workshop 10c:

eBusiness - Paving the Way to the Single European Electronic Market

Chair: Flavio Bonfatti, University of Modena and Reggio Emilia, Italy

Foreseeing the Single European Electronic Market - The Stakeholders Perspective

Ricardo Goncalves, UNINOVA, Portugal

Trust Building in the Single Electronic European Market Zhaomin Ren, Loughborough University, United Kingdom

Smart and Easy Services to Make Small Companies Join the SEEM $\,$

Flavio Bonfatti, University of Modena and Reggio Emilia, Italy

Accessing and Managing Heterogeneous Information in the Single Electronic European Market

Axel Hahn, University of Oldenburg, Germany

11:00 Session 10d:

eGovernment - eParticipation

Chair: Gareth MacNaughton, Hewlett Packard Europe, Belgium

E-Consultation, Controversy and Youth

Ann Macintosh, International Teledemocracy Centre, United Kingdom

Engaging the Citizen: eConsultation as a Way to Develop Citizen Centred Local Government

Simon Stephens, LYIT, Ireland

Mobhaile - Delivering Community Services with Web Services Tim Willoughby, LGCSB, Ireland

Innovative Use of Geographic Information Systems to Facilitate Collaboration between the Government and Citizens

Lasse Berntzen, Vestfold University College, Norway

11:00 Workshop 10e:

Ε

Basel II: A Challenge for Banks, their Customers, and ICT Players

]

Chair: Paolo Lombardi, MPS.net S.p.A. - Gruppo Monte dei Paschi, Italy

Basel II and the Opportunity to Proactively Improve SME/Bank Dialogue

Paolo Lombardi, MPS.net S.p.A. - Gruppo Monte dei Paschi, Italy

XBRL Web-based Business Intelligence Services

Michele Nannipieri, Metaware S.p.A., Italy

IT Risk and Business Alignment Under Basel II Rolf von Roessing, KPMG DTG, Germany

11:00 Session 10f: International Co-Operation Case Studies

Chair: Jesse Marsh, Atelier Studio Associato, Italy

@LIS: a New Cooperation Model for the Development of the Information Society

Luciano Morganti, MENON, Belgium

Link-All: "Local-Communities Insertion Network for Latin America"

Anna Assimakopoulos, EGNATIA EPIRUS Foundation, Greece

E-Agricultural Marketing – An Effective Use of ICT ("EKVI") Mohan Das, MAP_IT, India

11:00 Workshop 10g:

Collaboration between NSF/ITR and FP6/IST Research Teams

Chair: Suzi Iacono, National Science Foundation, United States Co-Chair: Rosalie Zobel, European Commission, Belgium

Privacy-Enhancing Identity Management

Alfred Kobsa, University of California, Irvine, United States

Open Source for Public Administrations: An International Perspective

Giancarlo Succi, Free University of Bolzano/Bozen, Italy

Trans-Atlantic Collaboration for Evaluating Image Retrieval Systems in the ImageCLEF Biomedical Image Retrieval Task William Hersh, Oregon Health & Science University, United States

Toward Sophisticated Text Analysis of Government-Citizen Interactions

Eduard Hovy, University of Southern California, United States

11:00 Workshop 10h:

Impact of Structual Funds on the Information Society

Chair: Joseph Buckley, European Commission, Belgium

Human Resources Management in Structural Funds
Barbora Machova, Ministry of Labour and Social Affairs, Czech
Republic

Deployment of the Information Society in Slovakia with the Aid of Structural Funds

Joseph Buckley, European Commission, Belgium

Regional Aspects of FP7

Dimitri Corpakis, European Commission, Belgium

12:30 Lunch Time:

Exhibition & Networking

13:30

Closing Plenary 11a

Chair: Rosalie Zobel, European Commission, Belgium

Private and Public Organizations Cooperating for Future Prosperity

Todd Ramsey, IBM Corporation, United States

The New European ICT Agenda

Mark Frequin, Ministerie van Economische Zaken, Netherlands

The Key Role of ICT for Manufacturing in Europe and the Renewed Lisbon Strategy

Rosalie Zobel, European Commission, Belgium

Workshop Findings

Paul Cunningham, IIMC Limited, Ireland

Disclaimer: This is the Final Programme which is subject to change at the discretion of the IPC.

 \mathbf{n}

e-2005 eChallenges

Annual Conference Grand Hotel Union Ljubljana Slovenia

19 - 21 October 2005

The e-2005 Conference Secretariat

ADERA SERVICE

Phone: + 33 (0)5 56 15 11 98 / 99 / 61

Fax: + 33 (0)5 56 15 11 60 E-mail: e2005@adera.fr

Invoice enquiry: sere@adera.fr

Registration Information

To register for the conference, an individual form is needed for each person registered. Delegates and authors may either register on line via the portal or complete the registration form (overleaf) and send it to the Conference Secretariat by fax, postal mail or e-mail to:

e2005@adera.fr

The Conference Fee includes:

- entrance to all plenary and parallel sessions
- entrance to all exhibition areas
- entrance to Networking area
- documentation with proceedings on CD-Rom
- Two volume book (worth over 200 euros)
- three luncheons and refreshments at morning and afternoon breaks
- ¬ Cocktail Reception
- ¬ Gala Dinner
- ¬ Cyber Café Facilities

Terms and Conditions

- 1 In the case where a paper is jointly authored, the presenter of the paper is considered to be the author/presenter from a payment registration point of view. All additional co-authors are considered to be delegates.
- 2 Delegates' fees must be paid before admission to the conference, exhibition and networking area.
- 3 There is no refund for cancellations but substitutions may be made at any time prior to the event.
- 4 Each individual must be registered separately.
- 5 Payment may be made by credit card or bank transfer. Payments made by bank transfer must be **net of any bank charges** and the payment instruction should refer to "eChallenges e-2005 Conference" your name, organisation's name or invoice number.
- 6 Upon registration on-line by credit card, an automated email will acknowledge that you have registered and have been directed to a secure server to process your credit card payment. Upon confirmation that payment has cleared either by credit card or bank transfer, the Conference Secretariat will issue an invoice. The Conference Secretariat will confirm receipt of your payment by e-mail.
- 7 The registration desk will be open at the **Grand Hotel Union** Tuesday 18 October 2005 from 16:00 to 20:00

and during normal conference hours.

8 Presenting authors and delegates will receive their conference documentation, proceedings and badge upon registering with the Conference Secretariat at the **Grand Hotel Union**.



е

e-2005 Registration Form

This form must be filled in and returned with payment to:

ADERA Service (eChallenges e-2005)
B.P. 196 - 33608 Pessac Cedex - France
Fax: + 33 5 56 15 11 60

e-mail: sere@adera.fr

Alternatively, use the secured on line registration and payment:

http://www.eChallenges.org

Your References	
Title First Name	Surname
Organisation	J
Adress	j
Post Code City	Country
Phone	Mobile (for secretariat use only)
Fax	e-mail
Invoice to: (if different from above) Please exclude my contact details from the participants' list	egate
Conference Fee Delegates' Fees	
Full Fee New EU Member States ¹ , Candidate Could Full Fee - All countries except New EU Member States - All Conference Fees include Slovenian VAT @20% Discounted fee subsidised by the eChallenges Consortium 1. New EU Member States - Cyprus, Czech Republic, Estonia, Hungary, L Lithuania, Malta, Poland, , Slovakia, Slovenia 2. Candidate countries - Bulgaria, Croatia, Romania, Turkey 3. Developing Countries - ACP (Angola, Botswana, the Democratic Republic of Calesotho, Malawi, Mauritius, Mozambique, Namibia, South Africa, Swaziland, U Republic of Tanzania, Zambia and Zimbabwe) Asia (Bangladesh, Bhutan, Brunei, Cambodia, China, India, Indonesia, Lao, Mal Maldives, Mongolia, Nepal, Pakistan, Philippines, Singapore, Sri Lanka, Tha Vietnam)	atvia, Latin America (Argentina, Bolivia, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, Paraguay, Peru, Uruguay, Venezuela) Mediterranean Partner Countries (Algeria, Egypt, Israel, Jordan, Lebanon, Morocco, Syrian Arab Rep., Tunisia, West Bank & Gaza strip) Russia & NIS (Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Iaysia, Russia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan)
Payment	
Payment must be made in Euros (€) net of any bank char (ges. Please tick the box to select the means of payment being used.
Swift Code : COURFR2T Bank: Banque Courtois Le Millénium	Credit Card Visa Master Eurocard Card n° Cardholder's name Cardholder's signature

No refund will be made under any circumstances

[1	l 6	3 -	¬	1 7	7		F	i	n	а



Sponsors

e-2004 Sponsor

"I was above all impressed by the high quality of the workshops, which have attracted so many delegates from all over Europe, the inspiring quality of the exhibition-area and the high level of excellence regarding the audience. And I am convinced that a big part from these achievements stems from a high quality and experienced conference management." [Michael Wiesmuller, Federal Ministry of Transport, Innovation and Technology, Austria]

Confirmed sponsors for e-2005 include the European Commission, the Ministry of Higher Education, Science and Technology Slovenia, Hewlett-Packard Europe and IBM.

IBM are kindly sponsoring a Networking Reception on Wednesday 19 October in the Grand Hotel Union.

The Minstry of Higher Education, Science and Technology are kindly organising a Gala Dinner in the Grand Hotel Union on Thursday 20 October.

HP Europe is kindly sponsoring all the IT equipment for the parallel and plenary sessions, Cyber Café and Conference Secretariat.

Previous sponsors, apart from the long term commitment of the European Commission, include the Municipality of Bologna, the City of Vienna, the Austrian Federal Ministry of Transport, Innovation and Technology, the Austrian Federal Ministry of Economic Affairs and Employment, Hewlett-Packard Laboratories Europe, Alcatel, Telekom Austria and QUALCOMM.

Sponsorship applications are considered on a first come, first served basis. To apply for sponsorship or seek more information, please contact the Conference Secretariat for details or view the complete list of sponsorship packages available on the Conference Portal.

Prominent notice will be given to sponsors

- on the conference portal
- in any published promotional material

During the conference, sponsors will enjoy prominent acknowledgement

- in the conference material
- in the delegates' documentation

Call For Sponsors

There are a few sponsorship opportunities still available for e-2005. These include:

- Conference proceedings on CD Rom
- Lunches, coffee breaks
- Internet and Wireless connectivity for Cyber Cafe and Exhibition
- Floral decorations







Social Programme

Conference delegates often regret later that they were too busy to notice their surroundings. There is a tour programme for the following weekend, which will give delegates the opportunity to see something of Ljubljana and appreciate the Slovenian countryside. During the three days of the conference there is a full programme of tours, so why not take advantage of this opportunity to visit the areas surrounding Ljubljana and make e-2005 a really valuable and enjoyable break for you and your partner.

Partners' Programme

Partners may attend luncheon, the Networking Reception and Gala Dinner at special prices subsidised by the eChallenges consortium. 10 Euro for each lunch and 20 Euro for the Networking Reception and Gala Dinner.

To book tours, please contact Mr. Alen Mlekuz, Kompas (Tel: +386 1 2006 312, e-mail: alen.mlekuz@kompas.si). In addition, partners may book tours with a hostess from Kompas, who will be available during the conference at the Conference Registration Desk to help delegates and partners organise bookings and deal with personal requests.

Wednesday 19th October

Wednesday morning A walk through Plečnik's Ljubljana

Jože Plečnik (1872-1957), a native of Ljubljana, is considered to be one of the world's most important pioneers of contemporary architecture. His artistic endeavours are reflected in the appearance of three Central European cities: Vienna, Prague and Ljubljana. In the years to follow his return from abroad in 1921, Plečnik left such a strong and indelible mark on his native city that the so called Plečnik's Ljubljana as a unique example of town planning is considered to be one of the most important full-scale works of art of the 20th century. The tour takes in most of the master architect's works sited in the centre of Ljubljana.

The tour starting off in the Kongresni trg square takes you along the Vegova ulica street to the Trg francoske revolucije square, where the famous Plečnik's Križanke Summer Theatre is located. The tour continues to the Mirje district all the way to the Roman Wall, the preserved part of the town walls of the ancient Emona, which was uniquely renovated by architect Plečnik. From there the tour continues to the Trnovo Bridge, another magnificent work by Jože Plečnik, along the Trnovski pristan embankment, across the Levstikov trg square past St. James's Church, across the Gornji trg square to the foot of the Castle Hill, and from there to the Cobblers' Bridge and the Triple Bridge, two of Plečnik's most beautiful bridges, and further on to Plečnik's Market, where the walk ends.

This guided tour commences at 10:00am and is free of charge.

9

]

Е

1

8

Wednesday afternoon A walk through the Art Nouveau, Ljubljana

At the turn of the 19th century, Ljubljana saw the appearance of a new architectural style, which was in Europe mainly referred to as Art Nouveau. Its Slovenian variant developed under the direct influence of Viennese Secession and contributed notably to the overall appearance of Ljubljana.

During the walking tour of the Art Nouveau Ljubljana you will be able to see the majority of the most typical Art Nouveau sights of Ljubljana, such as the Slovenski trg square and Miklošič Park, which were, along with a number of surrounding buildings, designed by architect Maks Fabiani, the famous Art Nouveau facades of Grand Hotel Union, the Zadružna gospodarska banka cooperative business bank and the Centromerkur department store, the buildings in the Prešernov trg square, the main square of Ljubljana, and Dragon Bridge, an Art Nouveau masterpiece, which is on each end adorned with a bronze dragon, the symbol of Ljubljana.

This guided tour commences at 14:30pm and is free of charge.

Thursday 20th October

Thursday morning Bled

Bled was discovered by tourists in the middle of the 19th century, after a Swiss doctor, Mr. Arnold Rikli, built a climatic health centre there. Bled is often mentioned as the pearl of the Alpine region. It is unique with its emerald-green lake, a church on the island in the middle of the lake and a medieval castle from the 11th century, perched on a cliff above the lake. After a bus ride around the lake a guided tour of Bled castle will start. Then you will be taken by Bled's typical "pletna" boat to the island. Bled is 50km from Ljubljana.

This guided tour commences at 09:30am and costs 40 Euro per person, which includes bus transport, an English-speaking guide, the entrance fee to the Bled Castle and "pletna" boat ride to the island.

Thursday afternoon Wine Tasting at Vinotaka Pons

Join a glorious tour through wine regions of Slovenia by tasting five of its most important and awarded wines. Domestic tradition, innovation, and understanding of modern trend – are all reflected in the art of growing and marketing wine. Tasting will be accompanied with cheese and bread.

Wine tasting can include more than 5 wines (8, 10 or 12) and can be accompanied by a selection of food. The wines included in our tour are awarded and of good quality, however we can also include a top Slovenian wines of wine cellars which are famous all over the world.

This guided tour commences at 14:30pm and costs 20 Euro per person (depending on quantity & wine selection).

Friday 21st October

Friday morning Škofja Loka & Kranj

This half-day excursion takes you to see two Slovenian towns, which are approximately 30km from Ljubljana. Kranj is Slovenia's

 \mathbf{n}

fourth largest town with an attractive Old Town. The Old Town of Kranj is placed on an escarpment above the rivers Kokra and Sava and attracts with many beautiful old buildings.

Another Old Town is Škofja Loka with most preserved medieval parts in Slovenia. Throughout the centuries the inhabitants of the town and its surroundings were occupied in many trades, which (were) developed at the end of the Middle Ages into the trade unions - guilds. There were many famous artists, writers and scientists who created a rich cultural inheritance of the town, as a result of constant working in an environment full of art and nature. Sightseeing tour in Škofja Loka takes you through its narrow streets to the 15th ct. Jacob's parish church, to the old Town Hall from the 16th ct. and other medieval buildings nearby and eventually to the Friezing bishops' castle boasting on a hill above the town. Afterwards you will have some free time for refreshments, snacks or further exploring of the town.

This guided tour commences at 09:30am and costs 29 Euro per person, which includes bus transport, an English-speaking guide and the entrance fee to the museum.

Friday Afternoon A walk through Plečnik's Ljubljana

Jože Plečnik (1872-1957), a native of Ljubljana, is considered to be one of the world's most important pioneers of contemporary architecture. His artistic endeavours are reflected in the appearance of three Central European cities: Vienna, Prague and Ljubljana. In the years to follow his return from abroad in 1921, Plečnik left such a strong and indelible mark on his native city that the so called Plečnik's Ljubljana as a unique example of town planning is considered to be one of the most important full-scale works of art of the 20th century. The tour takes in most of the master architect's works sited in the centre of Ljubljana.

The tour starting off in the Kongresni trg square takes you along the Vegova ulica street to the Trg francoske revolucije square, where the famous Plečnik's Križanke Summer Theatre is located. The tour continues to the Mirje district all the way to the Roman Wall, the preserved part of the town walls of the ancient Emona, which was uniquely renovated by architect Plečnik. From there the tour continues to the Trnovo Bridge, another magnificent work by Jože Plečnik, along the Trnovski pristan embankment, across the Levstikov trg square past St. James's Church, across the Gornji trg square to the foot of the Castle Hill, and from there to the Cobblers' Bridge and the Triple Bridge, two of Plečnik's most beautiful bridges, and further on to Plečnik's Market, where the walk ends.

This guided tour commences at 14:30pm and is free of charge.

Networking Reception

The eChallenges Consortium are pleased to announce that a Networking Reception sponsored by IBM will be held in the Grand Hotel Union on Wednesday 19th October.

Gala Dinner

The eChallenges Consortium are pleased to announce that a Gala Dinner sponsored by the **Ministry of Higher Education**, **Science and Technology Slovenia** will be held on Thursday 20^{th} October.

Post Conference Social Programme

Saturday 22nd October

Saturday morning Postojna Caves & Predjama Castle

This tour is to the biggest and worldwide known Slovenian cave system - the Postojna caves, which is 60 km from Ljubljana. A two million years old and 27 km long system of subterranean caves is one of the most easily accessible network of underground caves in the world. A ride by electrical train will be followed by a guided walk through a series of cave halls with drop stones, pillars and translucent curtains that create unforgettable impressions. The underworld system is a home of the mysterious, unique and rare amphibian Proteus Anguinus, or human fish as it is popularly called in Slovenia.

Only 9 km away stands one of the most interesting Baroque castles of Slovenia, the Predjama castle. It hangs dramatically in the middle of 123 m high rocky cliff.

This tour leaves at 09:30 and costs 42 Euro per person, which includes bus transport, an English-speaking guide and the entrance fee to the caves.

Saturday afternoon Wine Tasting at Vinotaka Pons

Join a glorious tour through wine regions of Slovenia by tasting five of its most important and awarded wines. Domestic tradition, innovation, and understanding of modern trend – are all reflected in the art of growing and marketing wine. Tasting will be accompanied with cheese and bread.

Wine tasting can include more than 5 wines (8, 10 or 12) and can be accompanied by a selection of food. The wines included in our tour are awarded and of good quality, however we can also include a top Slovenian wines of wine cellars which are famous all over the world.

This guided tour commences at 14:30pm and costs 20 Euro per person (depending on quantity & wine selection).

Sunday 23rd October

Sunday morning A walk through the Art Nouveau, Ljubljana

At the turn of the 19th century, Ljubljana saw the appearance of a new architectural style, which was in Europe mainly referred to as Art Nouveau. Its Slovenian variant developed under the direct influence of Viennese Secession and contributed notably to the overall appearance of Ljubljana.

During the walking tour of the Art Nouveau Ljubljana you will be able to see the majority of the most typical Art Nouveau sights of Ljubljana, such as the Slovenski trg square and Miklošič Park, which were, along with a number of surrounding buildings, designed by architect Maks Fabiani, the famous Art Nouveau facades of Grand Hotel Union, the Zadružna gospodarska banka cooperative business bank and the Centromerkur department store, the buildings in the Prešernov trg square, the main square of Ljubljana, and Dragon Bridge, an Art Nouveau masterpiece, which is on each end adorned with a bronze dragon, the symbol of Ljubljana.

This guided tour commences at 09:30am and is free of charge.





Exhibition and Posters

The eChallenges e-2005 Exhibition showcases research results and applications through technology demonstrations and posters, whether funded commercially, or at national, regional or European level. The Exhibition features innovative technology demonstrations and posters. Participation in the Exhibition is rewarding, as it provides an opportunity to make international contacts and to build relationships with potential partners or clients from around the world.

The eChallenges Consortium sponsors exhibition space for suitable demonstrations and posters, selected on the basis of a competitive Call published in May. The Exhibition also features a Slovenian ICT Pavilion.

Demonstration Stands						
Title	Organisation	Country				
ARTEMIS	Middle East Technical University	Turkey				
Comtech Content Manager	Comtech d.o.o.	Slovenia				
Conference Manager	IIMC Ltd	Ireland				
DG Information Society & Media	European Commission	Belgium				
EDeAN	FORTH-ICS	Greece				
EDICOMnet	Buy ITC Innovative Internet Solutions Ltd	Slovenia				
EFC System	IRC Celje d.o.o.	Slovenia				
eMayor	eMayor Consortium	Netherlands				
EPIST	EBA European Business Associates Srl	Italy				
eTEN	European Commission	Belgium				
Finance Helpdesk	EFPConsulting Ltd	Israel				
Harmonise by Harmo-TEN	IFITT	Austria				
HP + i2010	Hewlett-Packard	Belgium				
IBM in European Research	IBM	Belgium				
International Cooperation Initiatives	Metaware S.p.A	Italy				
IST-Africa	IST-Africa Consortium	Africa				
IST-BONUS	ARC Seibersdorf Research GmbH	Austria				
IST-EC 2	Communications Research Centre	Canada				
IST Results	Esys Plc	U.K.				
MSDS Knowledge Workbench	Institute for Infocomm Research	Singapore				
Netc@rds for eEHIC	Regione Lombardia	Italy				
Secure eVoting & eParticipation	Scytl Online World Security S.A.	Spain				
Securing Mobile Internet Services	TSSG, WIT	Ireland				
Slovenian eTax Portal	Ministry of Finance	Slovenia				
Slovenian ICT Initiatives	Ministry of Higher Education, Science & Technology	Slovenia				
SME Collaboration eHub	University of Warwick	U.K.				
TARIC	ZZI d.o.o.	Slovenia				
The Austrian Grid Initiative Environment	GUP, Joh. Kepler University Linz	Austria				
VE-Forum.org LivingLab	University of Maribor	Slovenia				
VoiceTRAN	Alpineon d.o.o.	Slovenia				
WINS	METAware S.p.A	Italy				
		,				

Organisation	Country
Department of Science & Technology	South Africa
Planet SA	Greece
EGNATIA EPIRUS Foundation	Greece
ETH-Zurich	Switzerland
	Department of Science & Technology Planet SA EGNATIA EPIRUS Foundation

The Conference Programme is subject to change at the discretion of the International Programme Committee. You should always refer to the Conference Portal www.eChallenges.org for the most up to date information. The International Programme Committee is sponsoring an award for the best conference paper and the Organising Committee is sponsoring an award for the best demonstration at the Exhibition.

e-2005 Supporting Organisations









































